

#### **AACRAO**

International Education Services

# Credential Fraud, Diploma Mills and Accreditation Mills

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#### **Document Fraud**

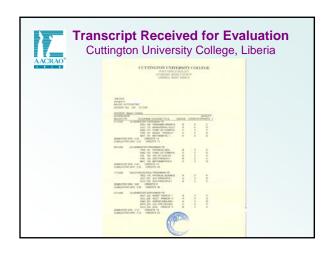
- Tampering: Altering an existing document
- Forgery: Creating a document from scratch to look like a real document from a real institution

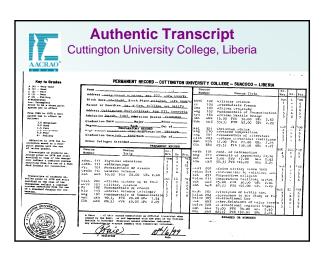
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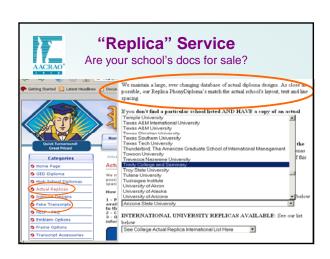


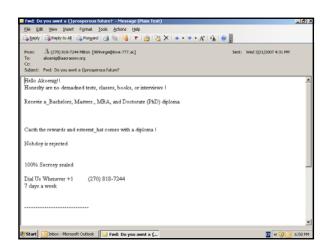
#### **Document Fraud**

- Altered / Manufactured by an individual
- Provided by a service for a fee
  - "Replacement" service
  - "Replica" service
  - "Novelty" degrees













Degree Package	Price	Discounted Price	Number of documents you get	
High School Diploma + Associate Degree	\$299 + \$399 = \$698	\$489	20	Order Now!
Associate Degree + Bachelor's Degree	\$399 + \$499 = \$898	\$629	20	Order Now!
Bachelor's Degree + Master's Degree	\$499 + \$499 = \$998	\$699	20	Order Now!
Master's Degree + Doctorate Degree	\$499 + \$599 = \$1 <del>098</del>	\$769	20	Order Now!
High School Diploma + Associate Degree + Bachelor's Degree	\$299 + \$399 + \$499 = \$1197.	\$778	30	Order Now!
Associate Degree + Bachelor's Degree + Master's Degree	\$399 + \$499 + \$499 = \$1397.	\$908	30	Order Now!
Bachelor's Degree + Master's Degree +	\$499 + \$499 + \$599 = \$4597.	\$1038	30	Order Now!



### **Diploma Mill Fraud**

- DMs sell fraudulent academic documents
- Why fraudulent?
  - Intention to misrepresent/deceive
  - Worthless academically
    - Bogus "university"
    - Little or no academic work required

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### Diploma Mill Red Flags ⊕

- Name similar to a real institution
- Only "location" is a Web site, no contact info shown, several DMs on one computer, domain registry disguised
- Quick turnaround time to degree
- "Special offers", pricing, package deals
- Samples of docs shown on Web site



# Diploma Mill Red Flags 🕆

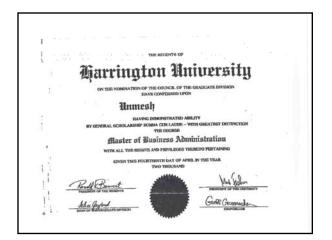
- "Faculty" have diploma mill degrees
- Purports to be a "foreign" institution
- "Accreditation" by a bogus body
- Operation runs its own
  - -Transcript verification service
  - -Accreditation body
  - -Foreign credential evaluation service

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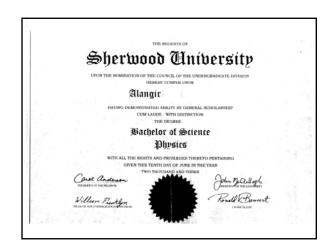


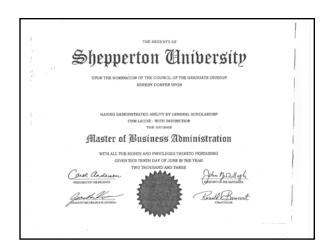
#### **British Universities?**

- Harrington University
- Sherwood University
- Shepperton University



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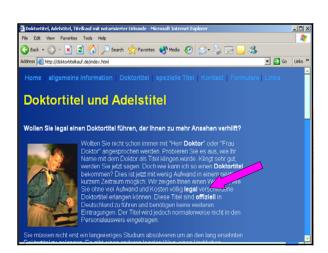














#### **Accreditation Mills**

- Bogus "accreditors" that are not approved by any legitimate quality assurance body in the US or abroad
- · May be tied to a diploma mill
- Diploma mills may create their own "accreditors" to appear "legitimate"

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# Approval of Accreditors in the US

- Council for Higher Education
   Accreditation (CHEA) www.chea.org
- US Dept. of Education www.ed.gov

Note: They do not accredit *institutions*; they review *accreditors*.



# Council for Higher Education Accreditation (CHEA)

www.chea.org

- Membership org for institutions (3000+ members)
- Develops standards based on input and interests of membership
- Requires that accreditors consider only institutions that are operating legally.

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# CHEA Web site Resources www.chea.org

Council for Higher Education Accreditation

Government Relations

Databases and Directories

Informing the Public About Accreditation

Recognition

Degree Mills and Accreditation Mills CHEA Research and Publications

International Quality Review

About CHEA

International Directory

CHEA Member Services



### **US Department of Education**

www.ed.gov

- Independently develops standards for accreditor recognition.
- Recognition of accreditor allows accredited institutions to participate in federal programs.
- Supports many kinds of institutions: academic, technical, vocational, career, computer schools, job training, etc.



# In Other Countries Legal Recognition

- Ministry of Education / govt. authority
  - Federal / national
  - State / province / canton
  - Mixed
- · Legal basis
  - Operational (license to operate)
  - Educational (authorization to teach and award credentials)

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# In Other Countries Quality Assurance/Accreditation

- "Quality assurance" relatively new concept
- Several models:
  - Government vs. private sector as accreditor
  - Institution vs. programs
  - One accrediting body vs. several
  - Permanent vs. ongoing



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THE SPOKESMAN-REVIEW.COM	Tuesday, March 21,
Scammer says he bribed diplomats	
<u>Bill Morin</u> Staff writer March 21, 2006	
The operators of Spokane-based diploma mills used an Arizona man to pay three top-ranking Liberian diplor \$43,000 m a senes of cash bnbes, according to court documents tiled Monday.	nats more than
Richard John Novak admitted in U.S. District Court in Spokane that he paid the bribes to senior Liberian dip Washington, D.C., Liberia and Ghana, with the money coming from the Spokane bank accounts of Dixie and of Colbert, Wash.	
The Liberian diplomats, who aren't named in the public documents, allegedly took the money after agreeing th of Education would provide "accreditation" for Saint Regis University.	nat Liberia's Board
Federal investigators describe the online university as a worldwide fraud scheme – one of several diploma mi Mead, Hillyard and Post Falls by the Randocks and six other co-conspirators.	ills operated in

#### SPOKESMANREVIEW.COM

Friday, September 19, 20

POKANE

#### Diploma mill co-conspirator nets 3-year jail term

ill Morlin taff writer

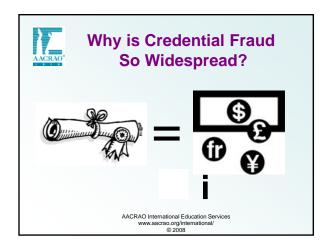
Steven Karl Randock Sr., described by a prosecutor as the chief financial operator of a pockane-based diploma mill, was sentenced Tuesday to three years in prison after his defense tromey made an impassioned plea for home detention.

Randock got the same sentence given to his wife, Dixie Ellen Randock, on July 2 after they both leaded guilty earlier this year to conspiracy to commit wire and mail fraud.

or six years, the Randocks and a team of associates sold high school and college degrees from 21 fictifious online schools they created and counterfeit diplomas and transcripts from 86 entimate universities Search: Degree recipients | By recipients' organizations

Previous coverage:

rom nondescript offices in Mead and later in Post Falls, they sold more than 10,000 of the degrees and related academic products to ,612 buyers in 131 countries (V pulling in \$7,369,907.





### Why So Widespread?

- "Credential-conscious" society
- "Degrees" = Dollars
  - Initial hiring, promotion
  - -Salary increases based on education
  - Academic level commensurate with professional experience



### Low Risk / High Gain

- · Easy to obtain
- Low level of scrutiny
- Legal loopholes
  - Weak state laws or weak/no enforcement of existing laws

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### **Why Does This Matter?**

- Ethics
- Legal responsibilities
- Practical considerations
  - "Time bomb" ticking on your campus (Students, Faculty, Administration)
  - Dealing with consequences of fraud is a poor use of already-stretched resources

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### What Can You Do?

- **BE PROACTIVE**. Be prepared for fraud.
- · Educate yourself and your staff
  - -Provide resources
  - Establish a standard, consistent approach to application and document review

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### What Can You Do?

- Policies & procedures that encourage:
  - review of all applicant documentation
  - confirmation of info shown on docs
  - verification of questionable docs
  - follow-up on confirmation of inauthentic docs
- Track cases
- · Revise and adjust policies as needed

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### What Can You Do?

- Act quickly. Fraudsters love inaction.
- Inform
  - state consumer affairs/attorney general's office
  - -state postsecondary education office
  - -education colleagues





#### **AACRAO Annual Meetings**

Speakers & Handouts http://www.aacrao.org/meetings/past.cfm

- AACRAO IES Staff
- Allen Ezell and John Bear, co-authors of Degree Mills - www.degreemills.com
- Prof. George Gollin, University of Illinois
- Alan Contreras, OR Office of Degree Authorization
- Jack Zurlini, Jr., Asst. Atty. General, WA
- Erik Johansson, Swedish ENIC

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## Other Resources on Degree & Accreditation Mill Fraud

- AACRAO College and University
- Chronicle of Higher Education
- Inside Higher Education
- Times Higher Education (UK)
- Spokane (WA) Spokesman-Review
- Boston College Center for International Higher Education
- US Government, various offices



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# Other International Resources

- Ministries of education (MOE)
- International Association of Universities
  - World Higher Education Database
  - International Handbook of Universities
- MOE-sponsored information networks
- EducationUSA information network



