

March 30 - April 2, 2025

# 11 ANNUAL, MEETING Introduction to Research in International Education (Part 2)

Building a Research Roadmap for Credential Evaluation

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# Review of Presentation Objectives

Identify primary, secondary, and tertiary sources



Use age-appropriate resources



### Part One Review

The role of research in credential evaluation

Using reliable, age-appropriate resources

Advanced internet searching

What was your biggest takeaway from Part One of our session?

REMEMBER

# Artificial Intelligence (AI) in Credential Research



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### Ways Al Can Help

- Summarizing and finding information
  - Linking to official sources
- Translating foreign languages and non-Latin scripts
- Identifying patterns in fraudulent credentials
- Improving efficiency



### LLMs and RAG

### Large Language Models (LLM)

- Machine learning model which is the basis of modern chat-based Als
  - OpenAI ChatGPT
  - Anthropic Claude 3.7
  - Google DeepMind Gemini 2.0
  - Meta Llama 3.3
  - Mistral Al
  - Microsoft Copilot
  - DeepSeek R1

### Retrieval-Augmented Generation (RAG)

 Technique which enhances AI outcomes by connecting LLMpowered AIs to specific information sources



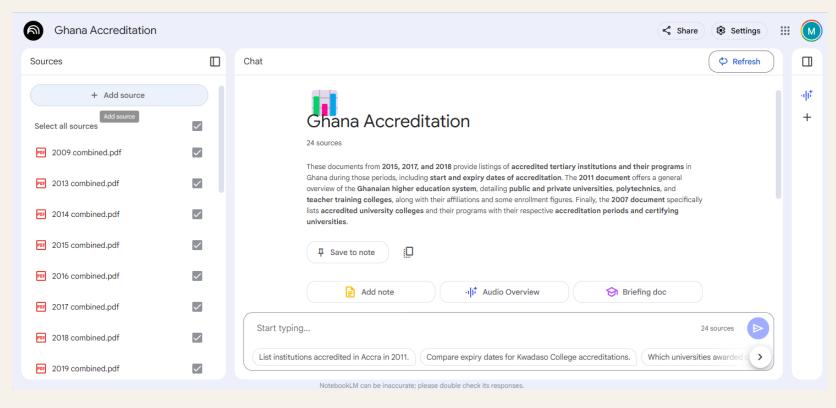
# Google NotebookLM

 "NotebookLM is a Google Al-powered research and note-taking tool that uses your uploaded documents to create a personalized Al expert, allowing you to ask questions, generate ideas, and collaborate on your research."

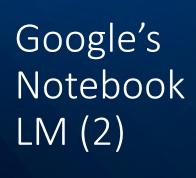


### Google's Notebook LM (1)

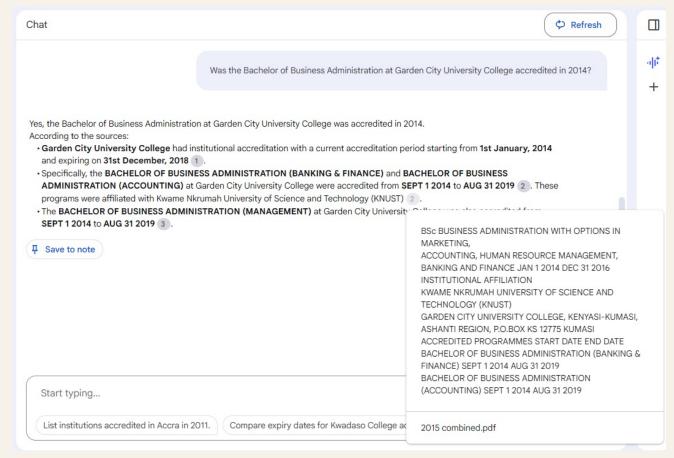




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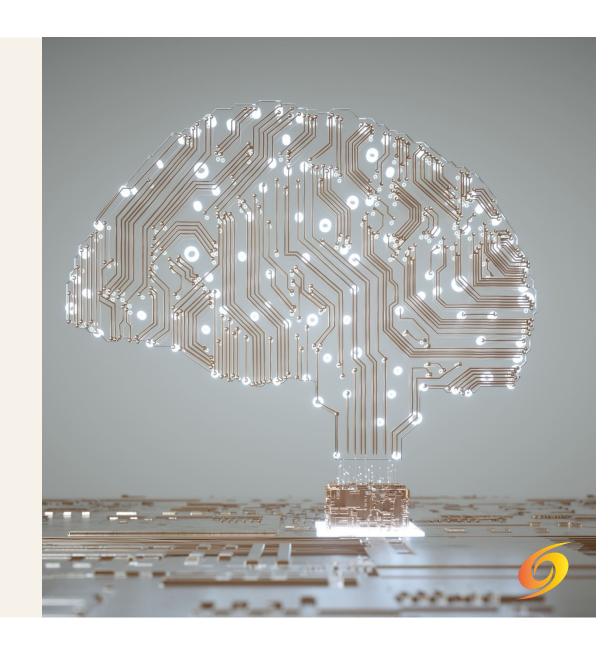
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### **Al Limitations**

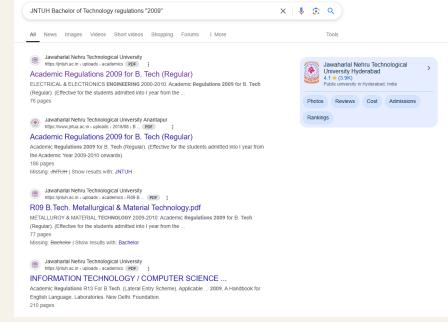
- Data bias
- Incomplete databases
- Wrong information from bad sources
- Hallucination
- Quality of source documents
- Query structure
- Institutional policy limitations
- Privacy and data security issues



### Remember Our Search for JNTUH BTech Regulations...?







# Al Wrap-Up



AI IS A TOOL WITH GREAT POTENTIAL



STILL NEEDS HUMAN OVERSIGHT AND EXPERTISE



# Research Application: Grading Scales



# Types of Grading Scales



Percent

Other numeric

Letters

Word descriptors

Rank

Degree classification

Do not assume that a grading scale that resembles a US scale operates the same way as a US scale!

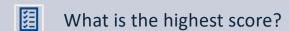
# Same as U.S. Scale?



Loại	Thang điểm 10	Thang điểm 4	Thang điểm chũ		
Đạt	9,0 ÷ 10	$3,6 \div 4,0$	A		
	8,5 ÷ 8,9	$3,4 \div 3,5$	A <sup>-</sup>		
	8,0 ÷ 8,4	$3,2 \div 3,3$	B <sup>+</sup>		
	$7,0 \div 7,9$	$2,8 \div 3,1$	В		
	6,5 ÷ 6,9	$2,6 \div 2,7$	B.		
	6,0 ÷ 6,4	2,4 ÷ 2,5	C <sup>+</sup>		
	5,5 ÷ 5,9	2,2 ÷ 2,3	C		
	5,0 ÷ 5,4	$2,0 \div 2,1$	C-		
Không đạt	4,5 ÷ 4,9	$1,8 \div 1,9$	$D^{+}$		
-	4,0 ÷ 4,4	1,6 ÷ 1,7	D		
= Not Passed	$3,0 \div 3,9$	$0,2 \div 1,5$	D.		
	$0,0 \div 2,9$	$0.0 \div 0.1$	F		

# Key Questions About Grading Scales







Is there a difference between lowest passing individual score and lowest passing cumulative average?

- How many passing grades/ranges are there?
  - How are the grades described?

- What is the general distribution of these grades in the country? (if possible)
- When/where was this scale used?

# Example of Answers to Grading Scale Questions



### 浙江工商大学学分绩点计算办法

Grading System of Zhejiang Gongshang University

### 1、按成绩折算绩点

成绩	绩点	成绩	绩点
90 分-100 分	4. 0-5. 0	优秀 95	4. 5
80 分-89 分	3. 0-3. 9	良好 85	3. 5
70 分-79 分	2. 0-2. 9	中等 75	2. 5
60 分-69 分	1.0-1.9	及格 65	1.5
不足 60 分	0.0	不及格	0.0

### 2、计算公式

课程学分绩点 = 课程绩点×课程学分 平均学分绩点 = 课程学分绩点总和+课程学分总和

### 1, Grade Standard&Converted Points

Score	Point	Score	Point
90-100	4.0-5.0	Excellent 95	4.5
80-89	3.0-3.9	Good 85	3.5
70-79	2.0-2.9	Medium 75	2.5
60-69	1.0-1.9	Pass 65	1.5
Below 60	0.0	Fail	0.0

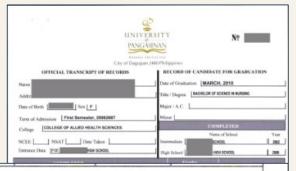
### 2. Calculating Formula

Course Credit GPA = Course GPA×Course Credit
Average Credit GPA = Total Course Credit GPA / Total Course Credit



### Check the dates!





GRADING SYSTEM A (97-100) A - (94-96) B + (91-93); B (88-90); B - (85-87); C + (80-84);

C (75-79), F (Below 75) Inc. - Incomplete must repeat

NOTE Any erasure or alteration on this transcript renders the whole transcript invalid unless initialed by the Registrar.

REMARKS

GRANTED HONORABLE DISMISSAL this 1 day of September

NOT VALID WITHOUT THE UNIVERSITY SEAL.

September , 201



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# Tips for Searching for Grading Information

- Possible search terms (in language of country):
  - Grading system
  - Student evaluation
  - Academic regulations
  - Assessment regulations
  - Undergraduate (or postgraduate) regulations
  - Specific grading terminology (e.g. 优良中及格+ Chinese institution website)
- Be wary of grading information designated "for overseas use" or similar.





Credential #1



6 Manhattan Road, Kingston 5 Jamaica, West Indies Tel: (876) 920-3284; 926-6573; 929-1494; 929-1571 Mobile: (876) 833-0714 (Lime) (Fax: (876) 926-8110 Fax: (876) 926-8110 E-mail: info@overseasexams.org.im Website: 10,000

HS/ar/

15th June 2021

### TO WHOM IT MAY CONCERN

This is to certify that

sat for the examination(s) of the Caribbean Secondary Education Certificate and the Caribbean Advanced Proficiency Examinations and obtained the following result(s):

CSEC - June 2019 - Index No.	_		
Caribbean History	General	Grade	Three
English A	General	Grade	Two
Mathematics	General	Grade	Four
Religious Education	General	Grade	Three
Human & Social Biology	General	Grade	Three
Social Studies	General	Grade	Three
Physical Education & Sport	General	Grade	One
Principles of Business	General	Grade	One

CAPE – June 2020 – Index No.			
Sociology I	Advanced	Grade	Three
Physical Education & Sport I	Advanced	Grade	Four
Communication Studies I	Advanced	Grade	Four
Entrepreneurship I	Advanced	Grade	One

Executive Director

JUN 1 7 202

### Credential #2

	БАЗОВЫЙ КОЛЛЕДЖ ЕРЕВАНСКОГО УНИВЕРСИТЕТА МЕНЕЖДМЕНТА
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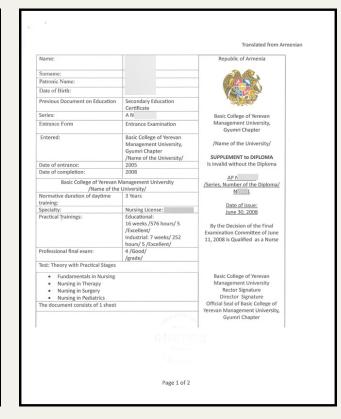
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### Credential #2

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1.	Հայոց լեցու	64	4/pml/
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4.	Մարմնակրթոթյուն	76	4/zw4/
5.	Փիլիսոփայություն	32	unnıqıfıuð
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9.	Մարդու անատոմիա, միկրոբիոլոգիա, ֆիզիոլոֆիա պաթոլոգիայի հիմունքներով	208	4/µu4/
10.	Քույրական գործ	652	4/junl/
11.	բժշկական գենետիկա	32	uunnigiluid
12.	Տնտեսացիտություն	28	บเกกเดูปุเบฮ
13.	Իրավագիտություն	30 -	นเกกเลุปุเนฮ
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26.	Ձիթ, կոկորդ, ականջ հիվանդություններ	30	ummgyluið
27.	Ֆիգիոթերապիա	70	5/qtpmqmhg/
28.	Ինֆեկցիոն հիվանդություններ	92	4/pmt/
29.	Ընտանեկան և բժշկական հոգերանություն	32	uunniqifuið
30.	Վերակենդանացում և ինտենսիվ բերապիա	60	5/qknwqwhq/
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# Case Study Group Work

- Each group will get the same sample credential.
- Review the credential together. Each group will answer one question.
  - Group 1: How would you verify the institution and its recognition?
  - Group 2: Can you determine document authenticity?
  - Group 3: Compare with education system standards.
  - Group 4: Assign an equivalency and document your group decision.
- What challenges did your group face?
- What resources were the most helpful?

# Documenting Research



Why
Documentation
Is Crucial



Defensibility: Ensuring research is clear and traceable



Consistency: Helping future evaluators follow the same process



Efficiency: Avoiding duplication of work



### Documentation Best Practices



### Link

# Use links for easy access to references

 Include page numbers (real or PDF) for paginated resources

### Record

# Take screenshots of pertinent information

- Include enough information for context
- Highlight important information

### Notate

# Notate or summarize your findings

 Allowing future evaluators to quickly review your research

### Research Documentation Example

 Credential Evaluated: Bachelor of Library and Information Science

Attended: 2012-2016

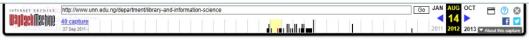
Diploma Awarded:
 October 2018

Recognition: BLis at U of Nigeria, Nsukka is a NUC approved program since 1999 based on Nigeria\_NUC\_Accreditation of UG Academic Programs\_1990-November 2021 (PDF pgs 3-4)

### RESULTS OF ACCREDITATION OF UNDERGRADUATE ACADEMIC PROGRAMMES TAUGHT IN NIGERIAN UNIVERSITIES (1990 - NOVEMBER 2021)

	UNIVERSITY OF NIGERIA, NSUKKA																		
Programmes	1990	1999/2000	2002	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
19 Education Religion Studies		Interim		Interim		Full							Full					Full	
20 Guidance and Counseling		Interim		Full					9				Full					Full	
21 Health Education		Interim		Interim		Full							Interim		Full				
22 Home Economics		Interim		Interim		Full							Full					Full	
23 Industrial and Technical Education		Interim		Interim		Full							Interim		Full				
24 Integrated Science													Full			- 9		Full	
25 Library and Information Science		Full			Full								Full					Full	

Program details: 4 year program based on JME, 3 year if direct entry https://web.archive.org/web/20120814134422/http://www.unn.edu.ng/department/library-and-information-science



### Home > Departments

### Library and Information Science

### Philosophy, Objectives and Scope

Library and Information Science is a discipline concerned with the study of the principles and skills required for systematic collection, organization and utilization of societies' information resources in libraries. It is also concerned with the forces governing the flow of information resources and with creating ready access to these resources. The programme provides a basic professional course that will prepare librarians for all types of libraries and related documentation and information centres. The Department offers honours degree programmes leading to the Bachelor of Library and Information Science (B.L.I.S.) Degree. Undergraduate programmes combine professional courses in library and information science with academic disciplines of the arts or sciences. The study of another discipline is dictated by the nature of the library profession, which requires both professional skills and a broader academic background for effective practice. Such aspects of library service as cataloguing and classification, book selection and reference work require specialized knowledge of a subject area as well as professional expertise. Combinations offered include English, French, History, Botany, Chemistry, Economics, Geography, Mathematics, Physics, Political Science and Zoology.

The specific objectives of the course are as follows:

- . To offer basic theoretical knowledge and skills required for effective performance of professional duties in libraries, information centres and related institutions;
- · To provide relevant practical exposure and competence necessary for enhanced job performance;
- To develop and encourage the spirit of enquiry and creativity required to meet the challenges of rapid change and the knowledge explosion, technological development, new
  media and new approaches in education;
- To explore means of meeting the information needs of all segments of the population and extending the library's informational, educational and cultural roles in society.

### Duration of the cours

The programme may be completed full-time in four years by candidates admitted through entrance examination and in three years for those admitted by direct entry.

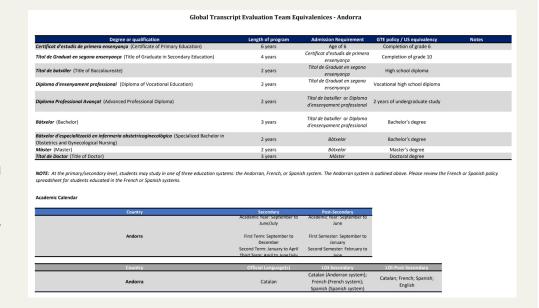
Credit Note: Although transcript lists 5 years, we have only 3 100-level courses, way fewer credits than typical Nigerian degrees, and courses only go to 400s in 5th year. I am evaluating this as a direct entry program which was completed part-time over 5 years and awarding credits at face value (within US 3-year range at 99)



# Developing Institutional Policies

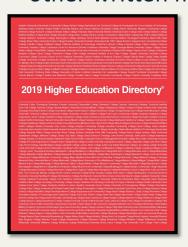
# Determining Equivalencies – Institutional Policy

- Why does it matter?
  - Consistency for all your evaluators
  - Fairness to all your applicant pool
  - Historical trail
- How do you do this?
  - GTE: country policy spreadsheet within the "Country" folder.
  - Specific process "job aids" available for many countries, i.e. "Título propio/University-Specific Degrees"

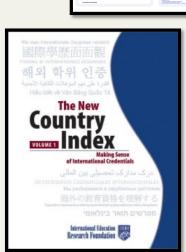


- Create a shared knowledge base
  - Electronic: Wiki, SharePoint, Google Drive

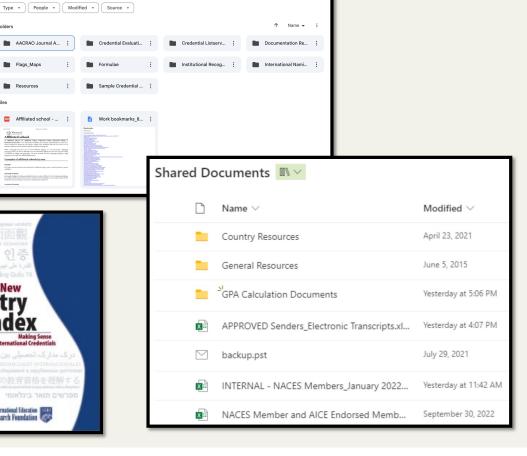
• Physical: books, pamphlets, catalogs, other written materials



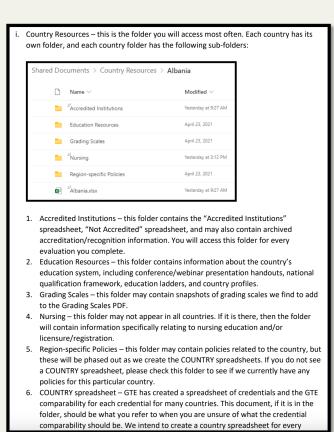




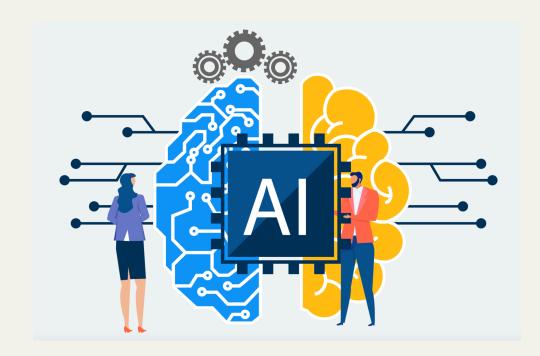
My Drive > Work-Related > Credential Evaluation >



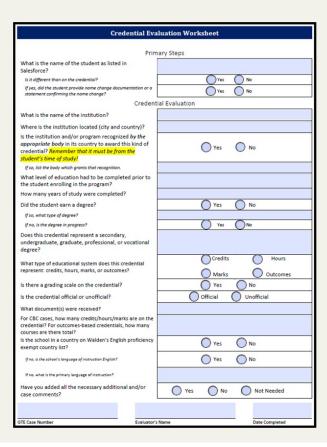
 Create training materials for new evaluators, including how to use your shared knowledge base.



- Regular updates on policy changes
  - Create calendar for updating policy
  - Keep abreast of technology changes
    - Al developments
    - How can that be incorporated to your research?



- Tip: create a "Credential Evaluation Worksheet" for new evaluators to complete with each evaluation.
  - New Adtalem evaluators must complete this worksheet for each credential evaluated throughout their initial training and audit period.
  - o It helps establish good practice early!



# Key Takeaways for Both Sessions

# Part 1 • The role of research in credential evaluation • Uses of AI in credential evaluation • Use reliable, age-appropriate resources • Applications of research to credential evaluation issues

Advanced internet searching

• Importance of documenting research

# Thank You for Attending Research 101 Part Two!

Shelby L. Cearley	Karen Krug	Amanda Morrison				
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# Resources (Books and Articles)

- AACRAO EDGE country profiles and archived country publications
- NAFSA Guide to Education Systems Around the World
- NUFFIC Education Systems
- IQAS International Education Guides
- ECE Connection
- Leverage your institutional library and Interlibrary Loan (ILL)
- TAICEP Resources at Your Desk
  - Spreadsheet with thousands of resources by type

### Other Resources Referenced in Parts 1 & 2

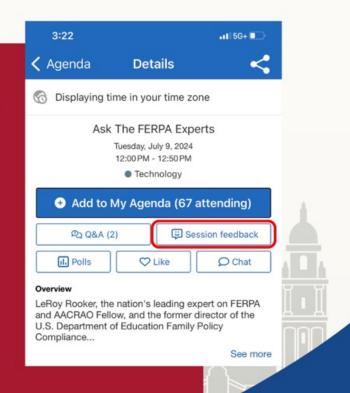
- Global Directory of National Qualification Frameworks
- Wayback Machine
  - "Using the Internet Archive Part I: Beginner Session," January 2021
     video and conference presentation
  - "Using the Internet Archive Part II: Intermediate Session," January 2021
     video and conference presentation



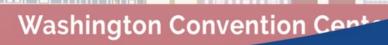


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